

FEATURED INSIGHT

The Hub: new initiative to connect arbitrators and legal technology providers

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The Hub is a new initiative that will provide arbitrators with access to cutting-edge legal technology, helping them stay ahead in a rapidly evolving dispute-resolution landscape.

Arbitration has built its reputation on flexibility, neutrality and efficiency, yet the tools used to run proceedings have not always kept pace with the technology transforming the wider legal industry. The Hub is a new initiative designed to close that gap by connecting arbitrators directly with legal technology providers, giving them access to cutting-edge tools and helping them stay ahead in a rapidly evolving dispute-resolution landscape.

Bridging the gap between practice and technology

Individual arbitrators and smaller tribunals often lack the procurement resources of large institutions, which can leave them reliant on general-purpose software ill-suited to the demands of complex proceedings. The Hub acts as a curated meeting point, introducing arbitrators to vetted providers of case-management platforms, secure document-exchange systems, transcription and translation tools, and analytics that support reasoned decision-making. By aggregating demand and knowledge, it lowers the barrier to adopting technology that would otherwise be out of reach.

Why it matters for parties

The benefits are not confined to arbitrators. Parties to a dispute gain from proceedings that are faster, more secure and more transparent. Efficient document handling reduces delay and cost; robust cybersecurity protects sensitive commercial information; and better-structured case data supports clearer, more consistent awards. As users increasingly expect arbitration to deliver the same digital experience they encounter elsewhere, the tribunals that adopt these tools will be more competitive.

Innovation with appropriate safeguards

Adopting technology in arbitration raises its own questions, from data protection and confidentiality to the appropriate limits on automated tools in a process that depends on independent human judgment. By emphasising vetted providers and shared standards, The Hub aims to encourage innovation without compromising the integrity of the proceedings. For arbitrators willing to engage, it offers a practical route to modernising their practice while preserving the qualities that make arbitration attractive in the first place.

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